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Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE		
Attorney Docket Number	19538-05784	
First Named Inventor	Mark C. Pace	Ĺ
Title	Automated Sensice Scheduling System	Ē

**TRANSMITTAL** (only for new nonprovisional applications under 37 CFR 1.53(b))

**NEW UTILITY** 

PATENT APPLICATION

Based on Customer Value

0. 0. 1. 1.00(2)/	Express Wall Laber No. EL668937560US ©
APPLICATION ELEMENTS	ACCOMPANYING APPLICATION PARTS
1. Fee Transmittal Form (in duplicate)	7. Assignment Papers (cover sheet & document(s))
2. Applicant claims small entity status.  See 37 CFR 1.27	8. Certified Copy of Priority Document(s) (if foreign priority is claimed)
3. Specification Total Pages 46	9. Power of Attorney or Authorization of Agent
(preferred arrangement set forth below)  ■ Descriptive Title of the Invention  ■ Cross Reference(s) to Related Case(s)  ■ Statement Regarding Fed sponsored R & D  ■ Background of the Invention  ■ Brief Summary of the Invention	<ul> <li>10.  37 CFR 3.73(b) Statement</li> <li>11.  Preliminary Amendment</li> <li>12.  Information Disclosure Statement &amp; PTO-1449</li> <li>Copies of IDS Citation(s)</li> </ul>
<ul> <li>Brief Description of the Drawing(s)</li> <li>Detailed Description</li> <li>Claim or Claims</li> </ul>	13. Request and Certification under 35 U.S.C. 122 (b)(2)(B)(i). Applicant must attach form PTO/SB/35 or its equivalent
Abstract of the Disclosure	14. Return Postcard
4. Drawing(s) (35 U.S.C. 113) Total Sheets 3	15.
5. Oath or Declaration	16.
a. New Declaration Total Pages 3	17.
Executed (original or copy)	
b. Copy from a prior application (37 CFR 1.63(d))  (for continuation/divisional with Box 18 completed)  i. DELETION OF INVENTOR(S)  Signed statement attached deleting inventor(s) named in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b).	
6. Application Data Sheet. See 37 CFR 1.76	ADDRESS TO:
	Box Patent Application Commissioner for Patents Washington, D.C. 20231
	supply the requisite information below and in a preliminary amendment or in an
Application Data Sheet under 37 CFR 1.76:  Continuation Divisional Continuation-in-pa	art (CIP) of prior application No:/
	Group/Art Unit: re of the prior application, from which an oath or declaration is supplied under using or divisional application and is hereby incorporated by reference. The attly omitted from the submitted application parts.
19. CORRESPO	NDENCE ADDRESS
Customer Number and Bar Code Label	00758 TENT_TRADEMARK OFFICE
Name (Print/Type) Robert R. Sachs	Registration No. (Attorney/Agent) 42,120

163202 Sacre Signature Date February 12, 2001

A9000/00000/SF/5039066.1

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REQUEST AND CERTIFICATION UNDER 35 U.S.C. 122(b)(2)(B)(i)

First Na	est Named Inventor Mark C. Pace	
Title	Automated Service Scheduling System Based on Customer Value	
Atty Docket Number		19538-05784

I hereby certify that the invention disclosed in the attached application has not and will not be the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing. I hereby request that the attached application not be published under 35 U.S.C. 122(b).

February 12, 2001

Date

Burn Escatt
Signature

Robert R. Sachs, Reg. No. 42,120

Typed or printed name/Registration Number

This request must be signed in compliance with 37 CFR 1.33(b) and submitted with the application upon filing.

Applicant may rescind this nonpublication request at any time. If applicant rescinds a request that an application not be published under 35 U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed.

If applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, the applicant **must** notify the United Stated Patent and Trademark Office of such filing within forty-five (45) days after the date of the filing of such foreign or international application. **Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii)).** 

Burden Hour Statement: This collection of information is required by 37 CFR 1 213(a). The information is used by the public to request that an application not be published under 35 U S C. 122(b) (and the PTO to process that request). Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This form is estimated to take 6 minutes to complete This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS SEND TO Commissioner for Patents, Washington, DC 20231.